

PTO/SB/21 (08-03)

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TRANSMITTAL FORM (to be used for all correspondence after initial filing)	Application Number	10/710,913	
	Filing Date	August 12, 2004	
	First Named Inventor	Paul McMahan	
	Group Art Unit	2645	
	Examiner Name		
Total Number of Pages in This Submission		Attorney Docket Number	014682-000011

ENCLOSURES (check all that apply)

<input type="checkbox"/> Fee Transmittal Form <input type="checkbox"/> Fee Attached	<input type="checkbox"/> Drawing(s)	<input type="checkbox"/> After Allowance Communication to Group
<input type="checkbox"/> Amendment / Reply <input type="checkbox"/> After Final <input type="checkbox"/> Affidavits/declaration(s)	<input type="checkbox"/> Licensing-related Papers	<input type="checkbox"/> Appeal Communication to Board of Appeals and Interferences
<input type="checkbox"/> Extension of Time Request	<input type="checkbox"/> Petition	<input type="checkbox"/> Appeal Communication to Group (Appeal Notice, Brief, Reply Brief)
<input type="checkbox"/> Express Abandonment Request	<input type="checkbox"/> Petition to Convert to a Provisional Application	<input type="checkbox"/> Proprietary Information
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<input type="checkbox"/> Response to Missing Parts/ Incomplete Application	<input type="checkbox"/> Request for Refund	Copies of 10 non-patent cited references; Acknowledgement Postcard
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Remarks		

SIGNATURE OF APPLICANT, ATTORNEY, OR AGENT

Firm or Individual Name	CHARLES L. MOORE (REG. NO. 33,742) MOORE & VAN ALLEN		
Signature			
Date	NOVEMBER 16, 2004		

CERTIFICATE OF TRANSMISSION/MAILING

I hereby certify that this correspondence is being facsimile transmitted to the USPTO or deposited with the United States Postal Service with sufficient postage as first class mail in an envelope addressed to: Commissioner for Patents, P.O. Box 1450, Alexandria, VA 22313-1450 on the date shown below.			
Typed or printed name	Katie M. Efland		
Signature		Date	November 16, 2004

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IN THE UNITED STATES PATENT AND TRADEMARK OFFICE

In re application of: Paul McMahan

Group Art Unit: 2645

Serial Number: 10/710,913

Examiner:

Filed: August 12, 2004

For: SYSTEM FOR MANAGING INTERRUPTS IN AN INSTANT
MESSAGING APPLICATION

Commissioner for Patents
PO Box 1450
Alexandria, VA 22313-1450

INFORMATION DISCLOSURE STATEMENT
UNDER 37 C.F.R. § 1.56 AND 37 C.F.R. § 1.97

It is respectfully requested that the documents listed on the attached Form PTO/SB/08A be considered by the Patent and Trademark Office in the above-referenced application and made of record therein. A full text copy of the non-patent documents are enclosed. This information disclosure statement submitted herewith is being filed within three months of the filing date of the application or date of entry into the national stage of an international application or before the mailing date of a first Office action on the merits, whichever event occurs last.

Respectfully submitted,

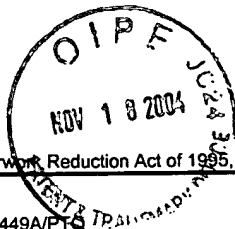
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November 16, 2004
Date

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Katie M. Efland
Katie M. Efland



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INFORMATION DISCLOSURE STATEMENT BY APPLICANT (use as many sheets as necessary)			Complete if Known		
			Application Number	10/710,913	
			Filing Date	August 12, 2004	
			First Named Inventor	Paul McMahan	
			Art Unit	2645	
Sheet	1	of	2	Examiner Name	
				Attorney Docket Number	014682-000011

U.S. PATENT DOCUMENTS						
Examiner Initials ¹	Cite No. ¹	Document Number		Publication Date MM-DD-YYYY	Name of Patentee or Applicant of Cited Document	Pages, Columns, Lines, Where Relevant Passages or Relevant Figures Appear
		Number-Kind Code ² (if known)				
	A	US-6,654,790		11/25/2003	Ogle et al.	
	B	US-6,658,095		12/02/2003	Yoakum et al.	
	C	US-2002/0065894		05/30/2002	Dalal et al.	
	D	US-2002/0087634		07/04/2002	Ogle et al.	
	E	US-2002/0194291		12/19/2002	Najam et al.	
	F	US-2004/0083291		04/29/2004	Pessi et al.	
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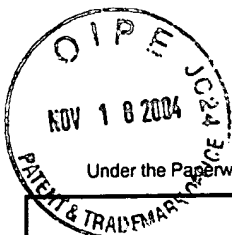
FOREIGN PATENT DOCUMENTS						
Examiner Initials'	Cite No. ¹	Foreign Patent Document	Publication Date MM-DD-YYYY	Name of Patentee or Applicant of Cited Document	Pages, Columns, Lines, Where Relevant Passages or Relevant Figures Appear	T ⁶
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*EXAMINER: Initial if reference considered, whether or not citation is in conformance with MPEP 609. Draw line through citation if not in conformance and not considered. Include copy of this form with next communication to applicant. 1 Applicant's unique citation designation number (optional). 2 See Kinds Codes of USPTO Patent Documents at www.uspto.gov or MPEP 901.04. 3 Enter Office that issued the document, by the two-letter code (WIPO Standard ST.3). 4 For Japanese patent documents, the indication of the year of the reign of the Emperor must precede the serial number of the patent document. 5 Kind of document by the appropriate symbols as indicated on the document under WIPO Standard ST.16 if possible. 6 Applicant is to place a check mark here if English language Translation is attached.

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		Art Unit	2645		
		Examiner Name			
Sheet	2	of	2	Attorney Docket Number	014682-000011

NON PATENT LITERATURE DOCUMENTS			
Examiner Initials*	Cite No. ¹	Include name of the author (in CAPITAL LETTERS), title of the article (when appropriate), title of the item (book, magazine, journal, serial, symposium, catalog, etc.), date, page(s), volume-issue number(s), publisher, city and/or country where published.	T ²
	G	TANG, JC. et al, Beyond Instant Messaging, Queue, (November 2003), pp. 29-37.	
	H	MILLER, SHERYL L., How Do People Manage Interruptions in Complex Decision Making Tasks?, Doctoral Consortium, (CHI 2001), pp. 79-80.	
	I	CHEN, D. AND VERTEGAAL, ROEL, Using Mental Load for Managing Interruptions in Physiologically Attentive User Interfaces, (CHI 2004), Vienna, Austria, pp. 1513-1516.	
	J	ADAMCZYK, PIOTR, D., et al., If Not Now, When?: The Effects of Interruptions at Different Moments Within Task Execution, (CHI 2004), Vienna, Austria, pp. 271-278.	
	K	MULLER, MICHAEL J. et al., Introducing Chat into Business Organizations: Toward an Instant Messaging Maturity Model, (2003), pp. 50-57.	
	L	ROBERTSON, T.J. et al., Impact of Interruption Style on End-User Debugging, (CHI 2004), Vienna, Austria, pp. 287-294.	
	M	SPEIER, CHERI et al., The Effects of Task Interruption and Information Presentation on Individual Decision Making, (1993), pp. 21-35.	
	N	NARDI, BONNE A. et al., Interaction and Outerraction: Instant Messaging in Action, (CSCW 2000), pp. 79-88.	
	O	CZERWINSKI, MARY et al., A Diary Study of Task Switching and Interruptions, (CHI 2004), Vienna, Austria, pp. 175-182.	
	P	CUTRELL, EDWARD B. et al., Effects of Instant Messaging Interruptions on Computing Tasks, (CHI 2000), pp. 99-100.	

Examiner Signature		Date Considered	
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*EXAMINER: Initial if reference considered, whether or not citation is in conformance with MPEP 609. Draw line through citation if not in conformance and not considered. Include copy of this form with next communication to applicant.

¹Applicant's unique citation designation number (optional). ²Applicant is to place a check mark here if English language Translation is attached.

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